


Search Notes 	Application/Control No. 10630392	Applicant(s)/Patent Under Reexamination AMITABH ET AL.
	Examiner Robinson-Boyce, Akiba	Art Unit 3623

SEARCHED			
Class	Subclass	Date	Examiner

SEARCH NOTES		
Search Notes	Date	Examiner
EAST Search - Please see attached.	02/02/2007	Jason D. Harrier
west-((customer or consumer or buyer) same(relation\$ or (case adj management)) and(compliance adj indicat\$))	9/18/08	A.R.
west-(customers same providers same access\$ same(case adj management))	2/5/09	A.R.
west-((case adj management) and (interface same (plural\$ or many or (more adj than adj one) or multipl\$) same cases same (view\$ or output\$ or display\$)) and (request\$ same service\$ same customer same provider)) and ((select\$ or pick\$ or choos\$) same (case or application))	6/5/09	A.R.
west-(((case adj2 manag\$) and ((hierarch\$ or tier) samecase)) and (customers same providers)) and(complan\$ same (compar\$ or threshold))	2/17/10	A.R.

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner

	/AKIBA K ROBINSON BOYCE/ Primary Examiner.Art Unit 3628
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